

2024年9月11日

滙豐就偽冒電子郵件發表聲明

香港上海滙豐銀行有限公司提示客戶慎防偽冒滙豐的電子郵件。有關電子郵件訛稱客戶已啟用流動保安編碼，並且已於新的流動裝置上成功安裝香港滙豐流動理財應用程式 (HSBC HK App)，建議客戶於流動裝置上使用該應用程式。該電子郵件亦提供多個電話號碼，建議客戶致電聯絡以了解詳情。

以下為偽冒電郵地址及截圖：

偽冒電郵地址

HSBC<kaby@ecoethabitation.com>

偽冒電郵的截圖

寄件人: HSBC <kaby@ecoethabitation.com>
日期: 2024年9月10日 GMT+8 07:48:06 (GMT+8)
收件人: [REDACTED]
標題: HSBC HK App set up on new device

Dear customer,

Thank you for setting up HSBC HK App and activating your Mobile Security Key. You can now use your iPhone 13 to log on and manage your accounts.

This email has been sent to you securely. This secure transmission was either delivered by Transport Layer Security between email systems or using Secure Email encryption powered by Proofpoint.

If you didn't request this, or you suspect any unusual account activity, please contact us immediately.

General Banking:

HSBC Global Private Banking customers: (852) 2233 3033

HSBC Premier Elite customers: (852) 8191 4123

HSBC Premier customers: (852) 8191 4123

Other customers: (852) 8191 4123

HSBC Greater Bay Area customers: (852) 2233 3399

MPF/ ORSO:

HSBC MPF members / self-employed persons: (852) 3128 0128

ORSO customers: (852) 2288 6655

Yours faithfully

The Hongkong and Shanghai Banking Corporation Limited

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Please do not reply to this email. To contact us, please log on to HSBC Online/Mobile Banking and use the chat function. Alternatively, you can email dfo.enquiry@hsbc.com.hk or call 2233 3033 (HSBC Global Private Banking customers), 8193 0412 (HSBC Premier Elite customers), 2233 3322 (HSBC Premier customers), 8193 0412 (other personal banking customers), 2233 3399 (HSBC Greater Bay Area customers), 8193 0412 (HSBC MPF members / self-employed persons), 2288 6655 (ORSO customers).

We will never link you directly to a web page or form requiring you to input or validate personal information, such as your user ID, password or account numbers. To learn more about security or report a suspicious email, please visit the HSBC HK website > Online and Mobile Banking Security.

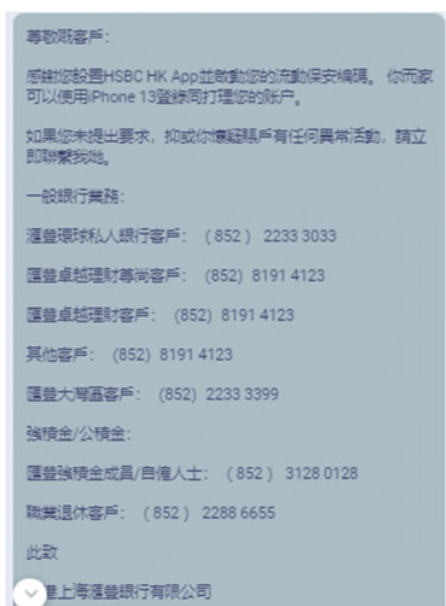
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"SAVE PAPER - THINK BEFORE YOU PRINT!"



滙豐在此提醒客戶，本行與偽冒電子郵件並無任何關係，客戶不應從任何途徑回應寄件人及開啟電子郵件內發布的任何連結或向其提供個人資料。未來或許再有機會收到類似的偽冒電郵，客戶應注意滙豐不會透過短訊或電郵超連結，要求客戶登入其網站或流動應用程式進行交易或提供任何敏感的個人或信用卡資料。

滙豐在此重申，本行的香港網址為 <http://www.hsbc.com.hk>。客戶如需使用銀行服務，應在瀏覽器上地址的欄目輸入正確網址。

客戶如有懷疑，請致電滙豐個人客戶服務熱線 **2233 3000** 或直接報警，亦可以利用政府推出的搜尋器「防騙視伏器」，以辨識潛在的詐騙陷阱。

完/ 更多

編輯垂注：

香港上海滙豐銀行有限公司

香港上海滙豐銀行有限公司是滙豐集團的始創成員。集團在 60 個國家及地區設有辦事處，為全球客戶服務。截至 2024 年 6 月 30 日，集團的資產達 29,750 億美元，是全球規模最大的銀行和金融服務機構之一。

全文完